



KEEPING YOU COOL THIS SUMMER WITH THE MOST INNOVATIVE SOLUTIONS

MITSUBISHI ELECTRIC EDGE



DIRECTOR'S NOTE

Hello everyone,

FY 2017 ended on a good note, although it had its share of challenges. We are grateful to everyone for the endless support and trust bestowed on us. Together, we were able to overcome the challenges posed by the impact of demonetization, GST implementation, introduction of new energy star regulation, etc.

I would like to share my vision for FY 2018 highlighting three main points.

The first is to achieve sales target. It is important to keep in mind that the power of sales is coincident with achieving sales target. It is a good time for market growth. The impact of demonetization has subsided. With new energy regulations, there is a great opportunity for business growth.

In the next few years, it may be a period of epoch making when looking back on life. Every day, our focus should rest on how to spot new opportunities. 2018 is the actual first inverter year for MEI. I, therefore, request you to proactively propose inverter models.

The second is to work on area manager function. With the expansion of our sales, the area system is a necessary organization. So, it requires effective work.

The third is to focus on corporate governance and compliance. A strict adherence to laws and internal rules needs to be maintained. We need to strengthen the internal management system in order to prevent the company's privatization and corruption.

Having said that, let's gear up for a bright and successful 2018.

Best wishes,

Yozo Ito

Director & BU Head - Air Conditioners

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Mitsubishi Electric Air Conditioners organized Dealers Meet in Sri Lanka

Mitsubishi Electric Air Conditioners organized its Annual Dealers Meet 2018 at Waters Edge, Colombo, Sri Lanka with an approximate gathering of 400 dealers and MEI employees. The event was honored by the presence of MEI-LE Director & Business Head, Mr. Yozo Ito; LE-Sr. General Manager, Mr. Neeraj Gupta and General Manager LE-Service, Mr. Bhasker Pandey.

The event was based on the Bahubali theme to represent undaunted courage and passion maintaining the consistency of the most efficient and desirable brand over all existing brands. Approximately, 107 dealers from across India received accolades for their contribution in our business expansion of different categories of RAC, PAC, VRF, Service, Hiroba, Cooling Planets' performance. The show was applauded for special performances by Bollywood celebrity Shefali Zariwala and many other entertainers.

The meet also included 4 nights and 5 days stay at 4 star property, Hotel Galadari, including major sight-seeing of Kandy, Bentota, Spice Garden, city tour with cultural shows. Dealers carried the memory of this visit by shopping at House of Fashion and Odell.

EVENTS



ASP MEET - West Zone

Mitsubishi Electric India, LE-Service Division, organized Authorized Service Providers Meet in Mumbai

MEI, LE-Service Division organized two day meet for Authorized Service Providers in the month of December, 2017 at Hotel Sai Palace, Andheri East, Mumbai.

The objective of the session was to update and educate the service providers about products, company policies, processes and tools. The event was attended by 40 ASPs from Western India along with their respective service in charges.

Highlights of the event were opening speech by Mr. Dolphi Rodrigues, Regional Sales Manager for West Region, on behalf of Mr. Yozo Ito, Director and Business Unit Head, followed by the welcome address delivered by Mr. Bhasker Pandey, General Manager, LE-Service, MEI Service. Overview and Infrastructure by Mr. Manish Jha, Sr. Manager-Service, followed by Product Overview and training by Mr. Bhartesh Nakhate, Sr. Manager-Service and Customer Relationship Management (CRM) training by Mr. Manish Jha.

Activities like these, arranged once in a year, have proved to be helpful in better understanding after sales service operations by optimizing the facility Mitsubishi Electric India extends.

This activity helped in strengthening the bond between MEI and ASPs to move forward at a futuristic pace and to grow together while building confidence in each other.

1ST EXCLUSIVE SERVICE SHOWROOM (MEQ SENMONKA) INAUGURATION

Mitsubishi Electric India opened its first Exclusive Service Showroom, MEQ Senmonka, in Ludhiana, Punjab, for all its Air Conditioning Products. Mitsubishi Electric has taken this initiative towards enhancing after-sales service and ensuring that Mitsubishi Electric Air Conditioners are maintained as per Mitsubishi Electric Quality.

"Senmonka" is a Japanese word which means "Specialist" and MEQ Senmonka would act as a specialist to facilitate the customer experience and engagement for all service related queries and to provide assistance.



EXCLUSIVE SHOWROOM INAUGURATIONS

MEQ Hiroba

Mitsubishi Electric India (MEI), an Indian subsidiary of Japanese Air Conditioning has opened 73 MEQ Hiroba, an exclusive and unique concept showroom across India. These showrooms offer a range of Mitsubishi Electric products with highly advanced technology, quality and durability albeit at a lower cost of ownership.



MEQ Hiroba Inauguration Rathna Fan House, Chennai



MEQ Hiroba Inauguration Delight Radios, Patiala

MEQ Hiroba Inauguration Satguru Engg, Mohali



EXHIBITIONS

CII Coolex

Mitsubishi Electric Living Environment Division participated in the CII Coolex - 2018, at Chandigarh and Lucknow. It was an exclusive exhibition on Air-conditioning, Refrigeration and Ventilation.

This exhibition is part of a series of events focused on promoting the concept of energy efficient and innovative technology.



ELECITIC

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Newspaper Ads



Delhi Times (Delhi NCR) and HT City (Delhi NCR)







TOI and Sakshi (All Edition)

Newspaper Ads



GOA - Navhind times & O Herald





GOA - Navhind times & O Herald



MUMBAI-Mumbai Mirror, TOI - ET



KOCHI - Malayala Manorama

Outdoor Campaigns



AHMEDABAD





Outdoor Campaigns





KOCHI



RAJASTHAN



SURAT



INDORE POLE KIOSK



CHENNAI BUS PANEL

FOREIGN TRIPS

LONDON & SCOTLAND

Mitsubishi Electric India invited approximately 30 all India top dealers to United Kingdom from 4th February 2018 to 10th February 2018 as an incentive trip for their partnership and extraordinary support.

Highlights of the trip included Madame
Tussauds visit, experience at The Shard
Observatory, Tower of London located
at the north bank of Thames river,
evening river cruise, The London Eye
experience, visit to Icebar, Lord's
Stadium Tour, Edinburgh Castle tour,
Scottish Whiskey tour, visit to Camera
Obscura, Loch Lomond Cruise and
Glasglow tour. Everyone had a great time
and came back with wonderful memories.



VIENNA & BUDAPEST

87 all India top dealers along with employees visited Vienna, Bratislava and Budapest in Feb'18. This trip included Vienna Woods, Mayerling Hunting Lodge and Seegrotte, the largest subterranean lake in Europe. The Budapest city tour included Matthias Church and Fishermen's Bastion, Gellért Hill, Central Market Hall, Opera House and the St. Stephen's Basilica.

Everyone thoroughly enjoyed the trip and came back with beautiful memories.



CASE STUDY



Installed Systems



PUCY-P-YKA

Ceiling Cassette

PLFY-P VBM

INDOOR UNIT

Wall Mounted



PKFY-P VKM

CONTROLLER

Wireless Remote Controller



CASE STUDY

THE NEWTOWN SCHOOL, KOLKATA

The Newtown School, Kolkata is a private school established in 2015. Kolkata, in India, has a tropical savanna climate where temperatures are high throughout the year. This school is built in Newtown area, where many renowned IT companies are present. The school is registered with Indian Building Council under school rating certification in the new school category to get green building certification. HVAC being one of the vital components of rating process, hence, it was important for Mitsubishi Electric to propose model to meet the standards. The Newtown School was successful in getting a "Gold Rating" by Indian Green Building Council under the "new school" category.



Mitsubishi Electric products were selected because of product quality and longevity. Indoor and outdoor units were selected based on demographics and aesthetics. A 4-way flow type cassette was selected considering the design parameters.

The client was satisfied with the performance of the machines.

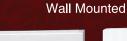
Installed Systems

INDOOR UNIT



Ceiling Cassette

PLFY-P VBM







OUTDOOR UNIT



CONTROLLER



PAR-21MAA PAR-FL32MA

CONTROLLER





SUCCESS STORY

NAME: BHASKER PANDEY

DESIGNATION: GENERAL MANAGER, SERVICE

LOCATION: HEAD OFFICE (GURGAON)

He has been associated with the company for two years now and has enjoyed working here every day. He heads a very diligent team, which works with energy, enthusiasm, and commitment. Each day starts with full excitement and support from both juniors and seniors.

His main role in MEI is to lead the support system to Internal and External customers. Hence he plays a pivotal role in achieving short term as well as long term organizational goals. Teamspirit is his biggest strength. His goal is "to make MEI-Service as Benchmark of the Industry". He believes one should never compete with others, but instead, compete with oneself and raise the bar, every time.

NAME: B. SANTHANAKRISHNAN

DESIGNATION: DEPUTY MANAGER, SERVICE

LOCATION: CHENNAI BRANCH

Born and raised in Chennai, he completed his DME-Refrigeration & Air-conditioning from AMK Polytechnic College in Chennai. He has an experience of over 10 years in the field of Air-conditioning. Currently, he is associated with MITSUBISHI ELECTRIC and taking care of Service in Tamil Nadu region (Chennai & Coimbatore). Presently. he looks after Sales Service, handling SSD's/ASP's/Distributors/Retailers/ key customers establishing the service business.

His positive attitude in every situation, ability to take bold decisions and motivation to learn new things are his biggest strengths. He believes that hard work never fails.



SUCCESS STORY

NAME: MANISH CHOUDHARY

DESIGNATION: BRANCH MANAGER

LOCATION: INDORE BRANCH

His journey with MEI has been an excellent one. MEI is one of the best, fastest growing, and very transparent companies in air-conditioning field. Great motivation and support from his seniors and continuous learning on the job push him to strive for the best. His primary role is to make MEI to the most preferred premium brand by increasing its reach and showcasing the qualities of its products across his entire operative region.

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As far as his future goals are concerned, he is seeking a long-term association with MEI, taking higher responsibilities through continuous learning and improvement. He believes that if you want to fly, you have to give up the stuff that weighs you down. So, identify your weaknesses and conquer them.

NAME: RITESH KUMAR

DESIGNATION: ASSISTANT MANAGER, MARKETING

LOCATION: MUMBAI BRANCH

He has been associated with MEI for 3 years now. He is part of a balanced team where he is free to share his ideas. He gives credit to his leader and to all branches of his region for their support.

Presently he is taking care of marketing activities for West and South Indian markets in coordination with sales team to drive sales and promote brand in a healthy way. He is having an experience of nearly 5 years in brand promotion through BTL activities. His positive attitude keeps him energized for the job. He believes that sensing the need of hour and executing the task in a planned manner is the key to success. His goal is to be a successful marketing professional.



SUCCESS STORY

NAME: K SARAVANAN

DESIGNATION: SENIOR ENGINEER -

PROJECT SUPPORT

LOCATION: HEAD OFFICE (GURGAON)

He was born and raised in Rajapalayam, a small town situated in Tamil Nadu. He holds Diploma in Mechanical Engineering (Refrigeration and Air Conditioning). He has an experience of 11 years in Air Conditioning sector for various fields. He is associated with Mitsubishi Electric for 3 years now and takes care of City Multi projects technical support for Pan India.



Mitsubishi Electric India allowed him to express freely and he feels this is a defining characteristic of Mitsubishi Electric Quality. His strength lies in being a perfectionist and dwelling in improvisation. He wishes everyone to be a part of further success of company.

NAME: NILAY ROY CHOWDHURY

DESIGNATION: SENIOR EXECUTIVE

MARKETING

LOCATION: HEAD OFFICE (GURGAON)

He joined MEI in January 2015 and ever since, his experience with MEI has been very exciting and full of learning. He found the work culture at the organization extremely friendly, allowing every individual to put across their thoughts and ideas. He is pleased to be a part of an enthusiastic brand marketing team working towards brand and product promotion.

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Presently he is taking care of complete BTL activities and campaigns for the North and East Indian markets. He has a very good knowledge of BTL form of marketing and has executed over 30 plus All India campaigns throughout his tenure of 3 and a half years with MEI. His future goal would be to lead a brand marketing team of young and energetic personnel working towards the growth of the organization. He believes in working hard while staying focused.

TEST YOUR INTELLIGENCE

SUDOKU

2					5			
	6					5	9	
5	9	4	3				7	
	3	2		5		7		
4				8				9
		7		3		6	5	
	5				7	9	6	4
	4	9					8	
			9					5

How to play Sudoku

Each of the nine 3*3 boxes contains the digits from 1 to 9. So, fill in the numbers from 1 to 9 exactly in every row, column, and 3* 3 region in such a way that each row contains the digits 1 to 9 once.



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